

online airport parking

terms & conditions

parking terms & conditions

Your vehicle is parked with us solely at your risk and cost. Subject to any limitations or exclusions forbidden or restricted by statute or at Law, we will not be liable to you or any person for any acts or omissions (including negligence) of any person nor for any loss, expense, theft or damage whatsoever (including to your vehicle and any contents) and nor for any injury or death arising from any persons activity in this car park.

You agree to indemnify us in respect of any claim made against us as a consequence of, in relation to, or in any way arising out of your use of this car park.

We may without notice enter your vehicle, drive or move it within or outside this car park, including to allow any additional parking services or otherwise at our discretion as circumstance may necessitate.

You authorise us to release or give access to your vehicle to any person presenting or producing at our absolute discretion any satisfactory verification of ownership authority or entitlement to possession of your vehicle and you release and will not hold us liable for that access or release.

All parking costs or expenses due or related to the parking of your vehicle are payable in full by you. You authorise us to charge any credit card previously provided by you and accepted by us for any such costs or expenses. You agree that we have a lien over your vehicle and its contents for all parking costs or expenses due and unpaid under these terms and conditions and are entitled to retain possession of your vehicle and its contents as a security attachment for payment in full of all or any of your parking costs and expenses.

These terms and conditions apply at all times whilst your vehicle is parked or otherwise in our custody or control and can only be altered by a signed written agreement between you and us.

online booking terms and conditions

By making a booking to park a vehicle at any location of our car parks or affiliate car parks using our online booking system, these are the terms & conditions that you have agreed to.

These terms & conditions also incorporate our usual parking terms & conditions and the terms & conditions displayed at the entry to such car parks (collectively the "terms & conditions"). We

reserve the right to change them at any time and when changed they will be displayed on our website. Ensure you check them at the time of booking. You acknowledge having read and accepted them and that an agreement is formed between us on them.

We provide this online booking system (for you to book a vehicle for parking at our car park or affiliate car parks ("Car Park/s")). Bookings are not transferrable between Car Park/s. We reserve the right to limit the number of bookings per person and or persons travelling with you, spaces or a Car Park availability for booking via our online booking system. You agree not to resell, lease, licence or market any online booking (nor assist, attempt or participate in doing so), whether singularly or bundled with other products or services, without our express written consent. There is no guarantee our online booking system is available at all times and access to our website is offered on an "as is" and "as available" basis only.

online booking process

When you submit an online booking request together with your credit card details for payment, a confirming email of your online booking and a receipt for payment will be sent by us to you. By providing your credit card details you authorise us to charge your credit card with the Online Parking cost ("Cost") or any other parking costs or expenses payable by you. If your credit card payment fails, your booking may be cancelled. Bookings are not completed until the confirming email is received by you.

prices

The Cost quoted on our online booking system includes GST, may also have a reasonable credit card processing fee added (not exceeding 2% and for any overseas credit card used any currency variation and processing charges incurred by us) and unless you make any changes or overstay, is otherwise fixed at the Cost when your online booking is completed. No further discounts apply. A Cost quoted may also vary depending on booking time and or availability.

From time to time we may offer limited availability special promotional parking rates in respect of any Car Park, subject to such terms and conditions as advised at the time of your booking and they may be varied, amended or cancelled at any time. Special promotional parking rates may or may not be available nor exclusive to our online booking system.

early returns & overstays

No credits, refunds or adjustments to the Cost are claimable by or payable to you if you return to the Car Park earlier than the period covered by the confirmed online booking email as received from us ("Booking Period"). If you arrive early or leave late so that your vehicle is parked for any time outside the Booking Period you will be charged for that parking time at the Car Parks then standard vehicle parking rate, which rate may vary from rates quoted in our online booking system.

arrival and exit at the car park

When you arrive or leave the Car Park you must produce to its appropriate officer the email you received confirming your completed online booking and any other necessary evidence such as a driver's licence. An officer in their absolute discretion (acting reasonably) may request from you or consider satisfactory as being evidence of your identity and or entitlement as owner or otherwise authorised or entitled at law to park or be granted access to and or possession of your vehicle in accordance with the Car Park usual parking terms & conditions. Keys to your vehicle must be left with such officer failing which you agree to any reasonable costs incurred in accessing or moving your vehicle being charged as an authorised expense by you.

vehicles

A Vehicle must fit within a standard car park space. Size and height restrictions may otherwise apply at additional cost. Arrangements to park larger vehicles may be requested.

your entitlement to parking

Availability of car park space is not guaranteed. We reserve the right to cancel your booking and if so, you will be entitled to a full refund of the Cost.

cancellations, amendments, refunds and credits

Cancellations and amendments may be made by you to your confirmed Booking Period by clicking the online "manage my booking" tab and selecting any relevant option. Any cancellation or amendment not managed through that tab for affiliate car parks may not be processed. You may cancel your Booking Period for affiliate car parks at any time up to 24 hours prior to your intended arrival at the Car Park and you will be entitled to a refund of the Cost paid by you less any reasonable administration fee as may be charged by us for such cancellation. You may amend your Booking Period at any time up to the original booking period end date. Where the price for any amended Booking Period exceeds or is less than the Cost for your original confirmed Booking Period, you will be required to either pay the difference by credit card between these amounts or you will be refunded the difference between these amounts, as the case may be. If you cancel your confirmed Booking Period for affiliate car parks less than 24 hours prior to your intended arrival there may be no refund, credit or adjustment of the Cost paid by you. Any cancellation or amendment through affiliate car parks not managed through that tab will not be processed. Any refunds will be made to the original credit card on which payment was made.

transport to & from airport

Shuttle bus transport for one transfer to and from the nearest airport is available to customers and persons travelling with them. Any additional transfer requests may incur a further cost. No guarantee is given as to the time taken, availability or frequency of such transport between Car

Parks and any such airport. So far as permitted by law, neither we nor Car Parks are liable to you for any reason for any flights missed by you or persons travelling with you. For reasons of safety or acting in compliance with any statute, regulation or permitted laws, a shuttle bus driver may prevent access to and or remove any passenger or luggage item from a shuttle bus. Passengers numbers are limited to seating capacity. No standing is permitted in the shuttle bus. Carriage of luggage may be limited. Unaccompanied baggage cannot be carried. Carriage of animals is not permitted without prior approval. Any damage to a shuttle bus or any luggage or equipment intended to be or carried therein that is caused in any manner whatsoever including whether by a customer or person travelling with them, will be the customer's responsibility.

limitation of liability & indemnity

Except as expressly provided in these terms & conditions and to the fullest extent allowed by Law including any limitations or exclusions forbidden or restricted by statute, neither we nor Car Parks or any related parties (whether as bailee or otherwise) will be responsible for or liable to you or any person for any acts or omissions (including negligence) of any person including whether arising out of or your access to or use of this website or Car Parks and nor for any theft, loss, expense or damage whatsoever to your vehicle and any contents therein nor for any injury or death arising from any persons activity in a Car Parks premises, location or in a shuttle bus including whether travelling between any airport. You agree you will at all times indemnify and keep indemnified us and Car Parks and each of their related bodies corporate including their directors, officers, employees and agents ("third parties") from and against any loss (including reasonable legal costs and expenses on a full indemnity basis) or liability incurred or suffered by you or any person travelling with you or by such third parties arising from any claim, demand suit, action or proceeding by any person against us, you or them, where such liability arose out of or in connection with or in respect of your conduct (or that of any person travelling with you) or any breach of these terms & conditions. Neither we nor Car Parks will be liable for any circumstance beyond our or Car Parks control including but not limited to any failure of or interruption to our or Car Parks services or operations for any reason, any banking system or essential service failures or any other events beyond our or Car Parks reasonable control.

credit card fraud

To the extent permitted by law neither us nor Car Parks or any related body corporate will be responsible for or liable to you for any damages or consequential losses (whether direct or indirect) suffered by a user where a credit card is fraudulently used or is used in an unauthorised manner when making an online booking, amending a Booking Period, paying any Cost and or paying any other parking costs or expenses that may be due and payable.

personal information

In order to process your online booking, you will be asked to provide personal information to us and Car Parks. If you do not provide this information you will not be able to complete your online booking. We and Car Parks will use, store, process and disclose this personal information

(including your name, postcode, vehicle registration, phone number, email, imagery and credit card information) in accordance with our [Privacy Policy which can be found here](#). We may also use your personal information for marketing, profiling, research, publicity, newsletters and promotional purposes including the granting of access to any other approved or authorised individuals. By submitting the online booking request, you consent to such use. Any complaints about privacy issues are to be directed to us or Car Parks Privacy Officer.

intellectual property rights

Any trade marks design, logo, livery, graphics, texts, icons and all software relating to this website and online booking outcomes are owned by us, Car Parks or in some cases, related body corporate entities or others and remain the intellectual property of their respective owners and must not be used in any manner without the prior written consent of the owner.

your use of the website

You agree to use this website only for the purposes permitted by these terms & conditions, any applicable law, regulation and or generally accepted practices and guidelines. You agree you will not use nor engage in any activity that interferes with or disrupts this website, its servers, networks, booking processes or hosts of this website. You agree not to attempt nor engage in any activity or action that may circumvent, disable, redirect or otherwise interfere with this website or any of its security related features, preventions, redirections, restrictions or booking processes, including the use or copying of any website content or limitations.

general

A failure or omission by us or Car Parks does not constitute a waiver. Any provision herein remains subject to any limitation or exclusion forbidden or restricted by statute or at Law. These terms and conditions are governed by and shall be construed in accordance with the laws of the State of Victoria, Australia. If you access our website in a jurisdiction other than that State, you are responsible for compliance with any applicable laws of that jurisdiction.

definitions

The word "affiliate" used herein means any one or more of our affiliated Car Parks. The words "we" "us" and "our" used herein mean Online Airport Parking P/L (ABN 22 611 794 506) and its related bodies corporate and subsidiaries, its servants and/or agents. The words "you" "your" and "vehicle" used here means you as the online booking customer and the vehicle driven by you into the Car Park and if you are not the person redeeming the online booking, any other person entering the Car Park via that online booking. Singular includes plural. "24 hours" means a booked parking period commencing at one minute past midnight our time on the first day of the parking period.